As a participant in a mediation today, your feedback is important to us. This questionnaire is voluntary and you do not need to include your name. The information you provide will help us to administer the Child Protection Mediation Program. The collection, use and disclosure of personal information are subject to the provisions of the *British Columbia Freedom of Information and Protection of Privacy Act.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name(s) of Mediator(s): Date:  Community: | | | | |
| What was your role in the mediation today? (please check one option) | | | | |
| Parent  Foster Parent  Social Worker  Team Leader | Child/Youth  Other Family Member  Mediation Coordinator  Director’s Counsel | Grandparent  Advocate  Parent’s Counsel  Other\_\_\_\_\_\_\_\_\_\_\_\_\_ | | Parent’s Support  Indigenous Representative |
| Please rate your experience today with each of the following: | | | | |
| The Mediator   1. Was the mediator respectful to you? 2. Did the mediator treat you fairly? 3. Did the mediator keep everyone on track? 4. Overall, how satisfied were you with the mediator? | | | Yes No Somewhat  Yes No Somewhat  Yes No Somewhat  Satisfied Dissatisfied Neither/Neutral | |
| The Session   1. Did the mediator help you to understand other people’s point of view? 2. Did you feel that your points of view were heard by other? 3. Was the mediation process sensitive to the diverse cultural needs of the people involved? 4. Overall, how satisfied were you with the way the mediation session went? | | | Yes No Somewhat  Yes No Somewhat  Yes No Somewhat  Not Applicable  Satisfied Dissatisfied Neither/Neutral | |
| The Agreement   1. Was an agreement reached?   10. Overall, how satisfied are you with the agreement reached? | | | Yes No Somewhat  Satisfied Dissatisfied Neither/Neutral | |
| What did you like, and not like, about the mediation today? And how could the mediation process be improved in the future?  Please turn over and use the back of this page if you have more comments | | | | |

**THE FORM MAY BE RETURNED TO:** [cpadmin@mediatebc.com](mailto:cpadmin@mediatebc.com)

OR: *Suite 613-1066 Hastings St. W, Vancouver, BC, V6E 3X1*

Thank you for your feedback