

Fact Sheet

Mediators are here to help

Prevent and Navigate Conflict

- Mediators help navigate the twists and turns of conflict
- mediators prevent conflict with coaching, education and training services

Manage Conflict

- resolve issues 5 to 6 months faster than going to court
- get solutions that fit your lifestyle
- mediation allows for more flexible potential options than those that may be available under a court order

Resolve Conflict

- get the win-win
- in mediation you control the outcome; not the mediator
- mediation resolved issues in over 90% of civil, family and workplace disputes

Mediation is

Cost Effective

- mediation costs are affected by how complicated the case is, how many people are involved and many other factors
- average total fee for a completed civil, family or workplace mediation is less than \$2,500, while the average total legal fees for a family litigation with up to a two-day trial is \$19,000 and \$25,000 for a civil litigation

Timely

- a mediation session typically takes 2-3 hours
- issues may get resolved in 1 or more sessions, depending on how complicated the disputes are, availability of people involved and other factors
- mediation is usually faster than going to court.
- court cases which included mediation resolved about 5 months faster than those which did not

Accessible

- there are more than 300 mediators across BC
- online mediation is available for people in disputes who live far away from one another or from the mediator they would like to work with
- visit mediatebc.com to find a mediator near you

BC is a leader in the dispute resolution field and Mediate BC is proud to be among those offering services to the public:

- The B.C. Government has proclaimed Nov. 19 – 26, 2016 as Conflict Resolution Week (CRW) in British Columbia. Mediate BC launched the first Conflict Resolution Week in B.C. in 2014.
- The Civil Resolution Tribunal is Canada's first online tribunal for resolving strata and small claims disputes and part of government's commitment to ensure the benefits of collaborative processes improve access to a justice system that is more affordable, less complex and resolves disputes earlier. The CRT encourages a collaborative, problem-solving approach to dispute resolution by providing timely access to legal information, self-help tools, and dispute resolution services to help solve disputes as early as possible.
- Justice access centres in Nanaimo, Vancouver and Victoria help clients with family and civil law issues -- separation or divorce, income security, employment, housing or debt.



- There are also 21 Family Justice Centres throughout B.C. staffed by professionally trained mediators who help people make decisions when they are experiencing separation or divorce.
- Mediate BC's Sliding Scale Family Mediation Project lowers barriers to needed services by customizing mediation fees to families' unique circumstances across the province
- Mediate BC, in collaboration with Royal Roads University, developed a comprehensive course in online mediation following Mediate BC's multi-year study of the effectiveness and safety of technology-assisted family mediation
- Mediate BC, in collaboration with BCAMI, developed Canada's first comprehensive set of Guidelines for Med-Arbitrators, a new hybrid dispute resolution model combining aspects of mediation and arbitration.

Sources:

[Mediate BC 2015 Survey of Roster of Mediator](#)
[2016 Canadian Lawyer Legal Fees Survey](#)
[A Case for Mediation: The Cost Effectiveness of Civil, Family and Workplace Mediation](#)

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